Extended Treatment Setting Mental Health Quarterly KPI Report - 2018-19 Q1

Residential (CCU) - FY18-19 Q1		Beds per 10,000 Popln	Bed Occ.	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
Alfred Health	Inner South East (The Alfred)	0.9	97 %	4 %	221.6	48 %	63 %	15.7	94 %	45 %
Austin Health	North East (Austin)	1.8	92 %	23 %	471.2	13 %	89 %	12.0	79 %	47 %
Eastern Health	Central East (Box Hill)	0.8	79 %	0 %	238.3	20 %	81 %	16.0	58 %	31 %
	Outer East (Maroondah)	0.7	90 %	0 %	281.6	21 %	55 %	13.9	43 %	29 %
	TOTAL	0.7	85 %	0 %	262.5	21 %	67 %	14.6	50 %	30 %
Melbourne Health	Inner West (RMH)	1.0	88 %	7 %	382.3	55 %	85 %	11.0	69 %	58 %
	Mid West (Sunshine)	0.8	74 %	16 %	177.3	14 %	100 %	14.7	80 %	36 %
	North West (Broadmeadows)	0.9	86 %	15 %	172.2	39 %	93 %	12.5	68 %	59 %
	Northern	0.8	69 %	7 %	625.9	45 %	92 %	15.7	50 %	29 %
	TOTAL	0.8	79 %	11 %	328.5	39 %	92 %	13.4	67 %	47 %
Monash Health	Dandenong	1.0	90 %	0 %	343.1	29 %	96 %	12.8	78 %	56 %
	Middle South (Monash Adult)	1.0	80 %	0 %	248.2	46 %	96 %	16.8	63 %	48 %
	TOTAL	0.6	85 %	0 %	297.7	38 %	96 %	14.8	70 %	52 %
Peninsula Health	Peninsula	1.2	92 %	13 %	566.0	24 %	71 %	19.6	12 %	12 %
St Vincent's Hospital	Inner East (St Vincent's)	1.1	74 %	18 %	249.9	6 %	63 %	14.8	53 %	37 %
Mercy Health	South West (Werribee)	0.7	84 %	0 %	503.0	22 %	66 %	21.0	21 %	18 %
TOTAL METRO		0.8	84 %	8 %	342.8	30 %	80 %	15.3	58 %	39 %
Ballarat Health	Grampians	1.5	26 %	10 %	156.7	36 %	38 %	11.2	31 %	31 %
Barwon Health	Barwon	0.7	85 %	6 %	115.6	74 %	81 %	11.5	57 %	86 %
Bendigo Health	Loddon/Southern Mallee	0.8	55 %	0 %	61.2	20 %	84 %	18.1	53 %	47 %
Goulburn Valley Health	Goulburn & Southern	1.1	100 %	0 %	151.6	36 %	36 %	10.0	9 %	0 %
Latrobe Regional	Gippsland	0.9	91 %	13 %	256.7	13 %	76 %	11.9	46 %	31 %
Albury Wodonga Health	North East & Border	3.4	86 %	7 %	732.4	10 %	69 %	13.1	74 %	55 %
	TOTAL	4.4	66 %	7 %	732.4	10 %	69 %	13.1	74 %	55 %
	Wodonga Regional Health Service		0 %							
TOTAL RURAL		1.2	66 %	6 %	307.1	28 %	68 %	13.0	51 %	46 %

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Residential (CCU) - FY18-19 Q1		Beds per 10,000 Popln	Bed Occ.	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
TOTAL STATEWIDE		0.9	79 %	8 %	333.1	30 %	77 %	14.5	56 %	40 %

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Extended Care - FY18-19 Q1		Bed Occ.	Leave days as a % of occ. days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
Austin Health	North East (Austin)	84 %	7 %	630.5	1.6	86 %	18.9	84 %	3 %
Melbourne Health	Mid West (Sunshine)	99 %	15 %	1,096.1	1.0	100 %	12.0	70 %	33 %
Monash Health	Dandenong	95 %	7 %	671.4	1.0	55 %	23.6	50 %	9 %
TOTAL METRO		93 %	9 %	756.1	1.2	75 %	19.9	65 %	13 %
Ballarat Health	Grampians	86 %	7 %	302.3	1.1	70 %	18.2	78 %	13 %
Bendigo Health	Loddon/Southern Mallee	69 %	10 %	159.1	2.6	74 %	20.9		
Latrobe Regional	Gippsland	102 %	12 %	36.8	0.0	58 %	12.5	14 %	0 %
Mildura Base Hospital	Northern Mallee		0 %	3,721.0	0.0				
South West Health	South West Health Care	92 %	22 %	165.4	0.0	60 %	7.3	7 %	0 %
TOTAL RURAL		83 %	11 %	205.7	1.4	65 %	15.5	32 %	4 %
TOTAL STATEWIDE		90 %	9 %	547.5	1.2	71 %	17.0	53 %	9 %

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PARC - FY18-19 Q1 Health Service / Campus / Unit			Bed Occ.	Avg LOS	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start
Alfred Health	Inner South East (The Alfred)	Alfred PARC	67 %	15.5	0 %	15.6	6 %	17 %	61 %	16.0
Austin Health	North East (Austin)	Austin PARC	69 %	16.6	10 %	16.0	5 %	7 %	97 %	11.0
Eastern Health	Central East (Box Hill)	Linwood House PARC	85 %	17.2	0 %	16.9	3 %	12 %	100 %	15.0
	Outer East (Maroondah)	Maroondah PARC	96 %	15.6	0 %	16.7	2 %	10 %	96 %	13.6
	TOTAL		91 %	16.2	0 %	16.8	2 %	11 %	97 %	14.1
Melbourne Health	Inner West (RMH)	Arion PARC	82 %	28.1	15 %	81.8	13 %	26 %	50 %	13.4
	Mid West (Sunshine)	Mid West PARC	80 %	23.6	0 %	21.4	6 %	5 %	100 %	10.3
	North West (Broadmeadows)	Broadmeadows PARC	87 %	23.8	7 %	22.0	10 %	5 %	98 %	14.4
	Northern	Northern PARC	56 %	14.8	0 %	14.9	13 %	12 %	94 %	13.3
	TOTAL		76 %	21.9	6 %	32.5	10 %	11 %	88 %	12.7
Monash Health	Casey	Casey Adult PARC	94 %	14.8	0 %	16.6	12 %	13 %	85 %	8.9
		Casey Extended PARC	84 %	108.2	0 %	103.1	50 %	50 %	61 %	16.0
		Total	89 %	24.1	0 %	31.8	17 %	21 %	81 %	9.4
	Dandenong	Dandenong Youth PARC*	82 %	16.5	0 %	15.2	17 %	25 %	69 %	12.6
		Springvale Women's PARC	90 %	24.1	0 %	25.0	3 %	8 %	95 %	9.2
		Total	86 %	19.5	0 %	19.0	12 %	19 %	78 %	11.2
	Middle South (Monash Adult)	Clayton PARC	89 %	25.4	0 %	21.3	6 %	21 %	98 %	13.0
	TOTAL		88 %	22.3	0 %	24.1	13 %	20 %	83 %	11.0
Peninsula Health	Peninsula	Peninsula PARC, Adult	88 %	16.1	12 %	16.7	17 %	5 %	99 %	21.0
		Peninsula PARC, Youth (16-17)	55 %	27.2	30 %	25.5	20 %	0 %	82 %	18.6
		Peninsula PARC, Youth (18-25)	99 %	20.9	22 %	21.6	4 %	3 %	91 %	18.9
		Total	87 %	18.5	18 %	19.0	13 %	4 %	95 %	20.2
St Vincent's Hospital	Inner East (St Vincent's)	St Vincent's PARC	88 %	18.7	23 %	19.7	10 %	10 %	91 %	14.2
Mercy Health	South West (Werribee)	Werribee PARC	87 %	27.6	0 %	24.8	13 %	13 %	63 %	8.2
TOTAL METRO			83 %	20.0	5 %	22.9	10 %	13 %	87 %	13.6
TOTAL STATEWIDE			83 %	19.4	5 %	22.9	9 %	12 %	80 %	13.4

Data Source: CMI/ODS as at 11/10/2018, and Estimated Residential Population as at 01/06/2016. Blank results indicate KPI result is not applicable in this instance.

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PARC - FY18-19 Q1 Health Service / Campus / Unit			Bed Occ.	Avg LOS	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start
Barwon Health	Barwon	Barwon PARC	92 %	23.3	6 %	21.3	8 %	26 %	98 %	12.0
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	79 %	17.3	0 %	17.1	20 %	6 %	65 %	13.8
		Bendigo Youth PARC*	91 %	18.9	0 %	20.1	14 %	7 %	88 %	16.5
		Total	85 %	18.2	0 %	18.6	17 %	6 %	77 %	15.4
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	106 %	13.3	0 %	39.5	8 %	7 %	38 %	12.6
		Total	106 %	13.3	0 %	39.5	8 %	7 %	38 %	12.6
Latrobe Regional	Gippsland	PARCS - Prevention / Recovery Care Service	85 %	19.9	5 %	18.9	3 %	2 %	76 %	10.8
		Total	85 %	19.9	5 %	18.9	3 %	2 %	76 %	10.8
Albury Wodonga Health	North East & Border	Jarrah Retreat PARC	69 %	15.6	8 %	14.4	0 %	13 %	15 %	12.8
South West Health	South West Health Care	PARC							0 %	
		PARC Inpat	74 %	22.3	0 %	22.0	6 %	8 %	87 %	8.5
		Total	74 %	22.3	0 %	22.0	6 %	8 %	84 %	8.5
TOTAL RURAL			85 %	18.1	2 %	22.7	9 %	9 %	65 %	12.7
TOTAL STATEWIDE			83 %	19.4	5 %	22.9	9 %	12 %	80 %	13.4

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Definitions

Setting	KPI	Description	Target	Comments
Residential (CCU)	Beds per 10,000 Popln	The number of funded Community Care Unit beds per 10,000 ADULT population (aged 18-64 inclusive) in the relevant catchment area.		No specified benchmark. Population figures are Estimated Resident Population (ERP) figures as at 2011, for years up to & incl 2011. From 2012, ERP Projection figures are used.
	Bed Occ.	Total number of occupied bed hours in residential units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Leave days as a % of occ. days	Residential Leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	The average duration of care to date (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Clients on CTO	Percentage of Clients with an open residential episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.
	% Valid HoNOS compliant	Participation rate in HoNOS (HNSADL/HoNOS65) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average HoNOS total score (HNSADL/HoNOS65) collected on residential episode commencement, excluding invalid scores.		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Offered	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a residential setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Completed	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a residential setting.		A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
PARC	Bed Occ.	Total number of occupied bed hours in PARC units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Avg LOS	The average length of stay (days) of true separations from PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care)		Underpinning data supports the statewide bed availability query system.
	Leave days as a % of occ. days	PARC leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	The average duration of care to date (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Acute Admission	Percentage of PARC separations where the client was subsequently admitted to an Acute Inpatient unit within seven days.		
	% Clients on CTO	Percentage of Clients with an open PARC episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.

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Setting	KPI	Description	Target	Comments
PARC	% Valid HoNOS compliant	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average HoNOS total score (HNSADL) collected on PARC episode commencement, excluding invalid scores.		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
Extended Care	Bed Occ.	Total number of occupied bed hours in SECU (Secure Extended Care Unit) units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Leave days as a % of occ. days	SECU (Secure Extended Care Unit) leave events shown as a percentage of occupied bed days		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	The average duration of care to date (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	Secl per 1000 Occ. beddays	The number of ended seclusion episodes divided by occupied beddays multiplied by 1000. Occupied beddays excludes leave and same day stays. (NB. Beddays calculated in minutes & converted to days)	15.0	Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
	% Valid HoNOS compliant	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average HoNOS total score (HNSADL) collected on SECU (Secure Extended Care Unit) episode commencement, excluding invalid scores.		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Offered	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Completed	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.

*Youth PARC HoNOS KPI's reflect the scale applicable to the Outcome Measurement setting their subcentre was set up with. eg. Dandenong Youth PARC is set up with ADULT OMs, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS OM setting, so rates displayed here include only HoNOSCA entries.

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