

CCU Mental Health KPI's Qtr 4 2011-12

11-July-2012

CAMPUS	Bed Occupancy	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at Residential episode Start	BASIS Compliance	Leave Days as a % of OBD	Average duration of treatment to	% Clients on CTO
	(including leave)		(Residential)	date				
Alfred Health - Inner South East	1.0	86%	332	NA	NA	0%	440	46%
Eastern Health - Central East	0.9	77%	300	NA	NA	0%	283	64%
Eastern Health - Outer East	0.7	88%	18	NA	NA	0%	265	52%
Melbourne Health - Inner West	1.3	90%	239	NA	NA	1%	264	83%
Melbourne Health - Mid West	0.9	88%	344	NA	NA	11%	284	81%
Melbourne Health - North West	1.1	83%	248	NA	NA	5%	331	74%
Melbourne Health - Northern	1.0	79%	388	NA	NA	2%	250	58%
Peninsula Health - Peninsula	1.2	86%	462	NA	NA	27%	264	9%
Southern Health - Middle South	1.1	89%	22	NA	NA	41%	303	26%
Southern Health (Dandenong Hosp) - Dandenong	0.6	97%	519	NA	NA	0%	307	38%
St Vincent's Hospital - Inner Urban East	1.2	82%	na	NA	NA	0%	278	40%
Werribee Hospital - South West	0.9	82%	45	NA	NA	5%	130	79%
Metro Total	0.9	86%	277	NA	NA	7%	283	54%
Ballarat Health - Grampians	1.5	70%	217	NA	NA	19%	109	60%
Barwon Health - Barwon	0.7	85%	na	NA	NA	0%	384	55%
Bendigo Health - Loddon Southern Mallee	0.8	95%	129	NA	NA	0%	186	71%
Goulburn Valley Health - Hume	1.2	na	na	NA	NA	na	na	na
Latrobe Regional Hospital - Gippsland	0.9	92%	649	NA	NA	19%	251	39%
North East Vic - Hume	3.3	75%	310	NA	NA	1%	463	18%
South West Healthcare	0.3	na	na	NA	NA	na	na	na
Rural Total	1.1	81%	291	NA	NA	7%	269	47%
Statewide Total	1.0	84%	282	NA	NA	7%	279	52%

Extended Care Mental Health KPI's Qtr 4 2011-12

CAMPUS	Bed Occupancy	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at Extended Care episode Start	BASIS Compliance	Leave Days as a % of OBD	Average duration of treatment to	Seclusions per 1000 bed days
	(including leave)		date					
Austin Health - North East	90%	1103	NA	NA	NA	4%	486	6
Melbourne Health - Mid West	93%	526	NA	NA	NA	10%	463	11
Southern Health (Dandenong Hosp) - Dandenong	44%	na	NA	NA	NA	2%	1713	0
Metro Total	80%	814	NA	NA	NA	6%	625	8
Ballarat Health - Grampians	83%	1125	NA	NA	NA	2%	938	31
Barwon Health - Barwon	na	na	NA	NA	NA	na	na	na
Bendigo Health - Loddon Southern Mallee	56%	17	NA	NA	NA	0%	312	5
Latrobe Regional Hospital - Gippsland	96%	105	NA	NA	NA	1%	95	8
South West Healthcare	100%	256	NA	NA	NA	18%	341	0
Rural Total	76%	240	NA	NA	NA	3%	424	10
Statewide Total	79%	527	NA	NA	NA	5%	543	9

PARC Mental Health KPI's Qtr 4 2011-12

CAMPUS	Bed Occupancy	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at PARC episode Start	Leave Days as a % of OBD	Average duration of treatment to	% Acute Admission	% Clients on CTO
	(including leave)		date					
Alfred Health - Inner South East	86%	17	NA	NA	0%	17	11%	17%
Eastern Health - Central East	88%	21	NA	NA	0%	20	16%	18%
Eastern Health - Outer East	87%	17	NA	NA	0%	17	7%	15%
Melbourne Health - Inner West	77%	53	NA	NA	0%	41	0%	50%
Melbourne Health - Mid West	75%	18	NA	NA	0%	16	5%	4%
Melbourne Health - North West	80%	23	NA	NA	0%	24	14%	30%
Melbourne Health - Northern	58%	19	NA	NA	0%	19	19%	41%
Peninsula Health - Peninsula*	56%	21	NA	NA	6%	18	0%	11%
Southern Health - Middle South	83%	19	NA	NA	0%	20	21%	28%
Southern Health (Dandenong Hosp) - Dandenong	97%	14	NA	NA	0%	46	16%	22%
Werribee Hospital - South West	89%	36	NA	NA	0%	32	8%	30%
Metro Total	81%	21	NA	NA	0%	25	12%	23%
Barwon Health - Barwon	33%	na	NA	NA	0%	255	na	0%
Bendigo Health - Loddon Southern Mallee	88%	11	NA	NA	0%	12	15%	31%
Goulburn Valley Health	76%	24	NA	NA	1%	77	15%	20%
Latrobe Regional Hospital - Gippsland	57%	14	NA	NA	7%	14	8%	12%
Rural Total	67%	15	NA	NA	2%	29	13%	23%
Statewide Total	77%	20	NA	NA	1%	26	12%	23%

* Peninsula Health data relates to Youth PARC. Figures for part year only - began taking clients on 28/5/2012.

na - not available: this is generally due to no reportable activity occurring during the period

NA - Industrial action undertaken by HACSU and ANF members in support of a new enterprise bargaining agreement has included bans on the collection and recording of data since November 2011. Mental health performance indicators in the report, other than mandated by legislation, may have been adversely impacted by that action.

**Indicator Definitions for Adult Extended Treatment Settings
Quarterly Mental Health KPI Reports for 2011-12**

Indicators	Description	Comments, including targets
Bed occupancy (including leave)	Total number of occupied bed days and Leave days in CCU, Extended Care and PARC psychiatric inpatient beds / total number of operational bed days for the reporting period.	<ul style="list-style-type: none"> No specified benchmark – reflection of a service's ability to meet the long term CCU mental health needs of people within its catchment
Beds per 10,000 Population	Number of funded Community Care Unit beds per 10,000 population in the relevant catchment aged 18-64 inclusive.	<ul style="list-style-type: none"> No specified benchmark - Included as a contextual item.
Average length of stay	Average treatment length of stay of true separations from CCU, Extended Care and PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care) managed by the mental health service organisation for the reporting period , excluding separations to acute care treatment.	<ul style="list-style-type: none"> Contextual measure Identify average length of care for clients exiting long term care based on case initial start date of Extended Care or CCU placement and last separation date.
Outcome (HoNOS) compliance	Percentage of CCU, Extended Care and PARC episodes with valid HoNOS collection. (number of valid HoNOS collections / total number of outcome collection occasions that should be recorded for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> National and statewide target of 85% Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan
Mean HoNOS at episode Start	The average of valid HoNOS total score collected on CCU, Extended Care, or PARC episode commencement. (Average HoNOS for CCU, Extended Care, or PARC episodes / total number of completed CCU, Extended Care, or PARC episodes for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> Contextual measure.
BASIS Compliance	Percentage of CCU, Extended Care episodes with a Basis collection either offered or recorded as not offered. (number of Basis offered or not offered / total number of Basis collection occasions that should be recorded for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> Contextual measure. This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection.
Leave Days as a % of Occupied Bed Days	CCU, Extended Care and PARC leave events shown as a percentage of occupied bed days in the reporting period	<ul style="list-style-type: none"> Contextual measure This measure can demonstrate services that long term clients with high levels of leave that could be managed in a less restrictive environment
Per Cent Clients on CTO	The percentage of admissions where the Client was on a CTO (Community Treatment Order) during the reporting quarter.	<ul style="list-style-type: none"> Client must be on CTO during the CCU or PARC Admission, and During the reporting quarter.
Average duration of treatment to date	CCU, Extended Care and PARC current duration of care at the end of the reporting period.	<ul style="list-style-type: none"> Contextual measure This measure measures the actually length of care for the services and is not dependant of separations or admission events
% Acute Admission	Percentage of CCU, Extended Care and PARC in care during the reporting period that have a Acute Inpatient admission .	<ul style="list-style-type: none"> This includes all separated episodes as well as client still in care. Admissions from Acute inpatient care are excluded
Seclusions per 1000 occupied bed days	(Total number of seclusion episodes divided by occupied bed days) multiplied by 1000.	<ul style="list-style-type: none"> Policy emphasis is on reducing use of seclusion where possible Extended care only Defined according to proposed national definition

For further details please contact Tracey Burgess, Manager, Information Development and Analysis 9096 6112
Current at 11 July 2011