

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

Residential (CCU) - FY13-14 Q2		Beds per 10,000 Popln	Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Alfred Health	Inner South East (The Alfred)	1.0	55 %	0 %	542.3	22 %	74 %	15.8	74 %	0 %
Austin Health	North East (Austin)	1.9	0 %							
Eastern Health	Central East (Box Hill)	0.9	78 %	6 %	390.4	62 %	96 %	17.0	73 %	62 %
	Outer East (Maroondah)	0.7	62 %	0 %	368.1	36 %	66 %	20.0	48 %	34 %
	TOTAL	0.8	70 %	4 %	380.2	49 %	80 %	18.5	60 %	47 %
Melbourne Health	Inner West (RMH)	1.3	91 %	5 %	225.9	82 %	85 %	12.2	69 %	42 %
	Mid West (Sunshine)	0.9	97 %	22 %	184.5	50 %	100 %	14.3	100 %	42 %
	North West (Broadmeadows)	1.0	77 %	8 %	184.1	55 %	100 %	10.5	86 %	73 %
	Northern	1.0	83 %	6 %	189.3	45 %	96 %	14.3	67 %	59 %
	TOTAL	1.0	87 %	11 %	196.0	58 %	95 %	12.9	80 %	53 %
Monash Health	Dandenong	1.2	92 %	25 %	235.0	62 %	90 %	11.8	61 %	55 %
	Middle South (Monash Adult)	1.1	84 %	5 %	254.7	33 %	91 %	24.3	43 %	43 %
	TOTAL	0.8	88 %	15 %	243.9	49 %	91 %	16.0	54 %	50 %
Peninsula Health	Peninsula	1.2	95 %	21 %	81.9	36 %	100 %	13.3	92 %	62 %
St Vincent's Hospital	Inner East (St Vincent's)	1.2	62 %	17 %	128.1	19 %	59 %	14.0	50 %	50 %
Werribee Mercy	South West	0.9	91 %	0 %	191.4	92 %	97 %	14.0	88 %	75 %
TOTAL METRO		1.0	74 %	10 %	239.7	51 %	88 %	14.9	71 %	50 %
Ballarat Health	Grampians	1.6	67 %	31 %	51.5	52 %	12 %	9.0	23 %	15 %
Barwon Health	Barwon	0.8	79 %	15 %	56.0	38 %	86 %	11.0	45 %	77 %
Bendigo Health	Loddon/Southern Mallee	0.8	72 %	2 %	61.0	63 %	82 %	17.1	84 %	74 %
Goulburn Valley Health	Goulburn & Southern	1.2	84 %	13 %	77.0	53 %	0 %		0 %	0 %
Latrobe Regional	Gippsland	0.9	89 %	9 %	89.4	45 %	96 %	18.5	79 %	50 %
North East & Border	North East & Border	3.4	73 %	8 %	437.4	14 %	54 %	13.0	54 %	36 %
TOTAL RURAL		1.1	76 %	13 %	143.2	43 %	60 %	15.5	54 %	47 %
TOTAL STATEWIDE		1.0	74 %	11 %	206.4	48 %	79 %	15.2	66 %	49 %

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

Residential (CCU) - Year to Date (FY13-14 Q1-2)		Beds per 10,000 Popln	Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Alfred Health	Inner South East (The Alfred)	1.0	67 %	0 %	521.8	32 %	74 %	17.5	76 %	0 %
Austin Health	North East (Austin)	1.9	0 %							
Eastern Health	Central East (Box Hill)	0.9	74 %	5 %	398.5	63 %	96 %	14.7	77 %	71 %
	Outer East (Maroondah)	0.7	66 %	0 %	351.2	41 %	69 %	21.0	50 %	28 %
	TOTAL	0.8	70 %	3 %	376.2	51 %	81 %	18.3	63 %	48 %
Melbourne Health	Inner West (RMH)	1.3	88 %	7 %	242.3	87 %	81 %	14.8	61 %	35 %
	Mid West (Sunshine)	0.9	96 %	18 %	205.1	59 %	100 %	12.4	100 %	50 %
	North West (Broadmeadows)	1.0	78 %	8 %	189.6	53 %	98 %	9.8	85 %	68 %
	Northern	1.0	81 %	5 %	184.7	48 %	96 %	14.3	71 %	61 %
	TOTAL	1.0	86 %	10 %	205.8	62 %	93 %	12.9	79 %	53 %
Monash Health	Dandenong	1.2	92 %	19 %	248.1	60 %	91 %	11.4	65 %	58 %
	Middle South (Monash Adult)	1.1	85 %	10 %	223.6	27 %	96 %	22.6	36 %	34 %
	TOTAL	0.8	88 %	15 %	236.1	45 %	93 %	15.9	52 %	47 %
Peninsula Health	Peninsula	1.2	89 %	18 %	75.0	36 %	100 %	12.8	94 %	61 %
St Vincent's Hospital	Inner East (St Vincent's)	1.2	66 %	23 %	158.5	28 %	68 %	12.0	48 %	48 %
Werribee Mercy	South West	0.9	91 %	0 %	204.2	89 %	97 %	15.4	78 %	60 %
TOTAL METRO		1.0	76 %	10 %	244.8	53 %	89 %	15.0	71 %	48 %
Ballarat Health	Grampians	1.6	66 %	26 %	62.9	48 %	11 %	9.0	16 %	11 %
Barwon Health	Barwon	0.8	89 %	19 %	73.2	43 %	78 %	12.9	47 %	71 %
Bendigo Health	Loddon/Southern Mallee	0.8	78 %	1 %	60.8	61 %	79 %	17.0	76 %	56 %
Goulburn Valley Health	Goulburn & Southern	1.2	79 %	16 %	70.9	54 %	0 %		0 %	0 %
Latrobe Regional	Gippsland	0.9	81 %	12 %	82.2	36 %	90 %	18.0	69 %	43 %
North East & Border	North East & Border	3.4	80 %	10 %	435.7	10 %	53 %	14.7	50 %	29 %
TOTAL RURAL		1.1	78 %	14 %	152.3	40 %	61 %	15.9	52 %	41 %
TOTAL STATEWIDE		1.0	77 %	11 %	214.3	49 %	80 %	15.3	65 %	46 %

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

Extended Care - FY13-14 Q2		Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Austin Health	North East (Austin)	79 %	5 %	233.5	4.6	96 %	16.3		
Melbourne Health	Mid West (Sunshine)	99 %	14 %	289.4	7.9	97 %	12.8	66 %	34 %
Monash Health	Dandenong	46 %	4 %	77.9	1.0	95 %	22.9	53 %	32 %
TOTAL METRO		68 %	8 %	189.4	4.5	96 %	20.2	59 %	33 %
Ballarat Health	Grampians	79 %	7 %	380.6	4.9	100 %	16.2	85 %	15 %
Bendigo Health	Loddon/Southern Mallee	98 %	0 %	100.9	1.4	77 %	19.8		
Latrobe Regional	Gippsland	82 %	5 %	60.9	0.0	82 %	14.3		
South West Health	South Western	94 %	22 %	129.2	0.0	100 %	9.5		
TOTAL RURAL		87 %	7 %	171.3	2.2	87 %	17.3	85 %	15 %
TOTAL STATEWIDE		72 %	8 %	183.0	3.8	92 %	18.8	65 %	29 %

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

Extended Care - Year to Date (FY13-14 Q1-2)		Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Austin Health	North East (Austin)	89 %	6 %	251.7	5.2	98 %	15.5		
Melbourne Health	Mid West (Sunshine)	99 %	14 %	278.8	9.1	97 %	14.0	70 %	29 %
Monash Health	Dandenong	44 %	3 %	106.2	1.5	84 %	22.7	44 %	27 %
TOTAL METRO		71 %	8 %	203.5	5.5	94 %	19.5	59 %	28 %
Ballarat Health	Grampians	78 %	6 %	392.1	2.5	97 %	16.9	91 %	15 %
Bendigo Health	Loddon/Southern Mallee	99 %	0 %	104.7	3.4	78 %	19.7		
Latrobe Regional	Gippsland	82 %	3 %	64.7	0.0	81 %	14.0		
South West Health	South Western	96 %	21 %	117.8	0.0	85 %	9.5		
TOTAL RURAL		87 %	6 %	176.0	1.9	84 %	17.5	91 %	15 %
TOTAL STATEWIDE		75 %	8 %	194.0	4.4	90 %	18.4	67 %	25 %

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

PARC - FY13-14 Q2			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Alfred Health	Inner South East (The Alfred)	Alfred PARC	75 %	17.8	0 %	17.3	8 %	22 %	59 %	16.3
Eastern Health	Central East (Box Hill)	Linwood House PARC	95 %	15.9	0 %	18.7	5 %	17 %	94 %	15.1
	Outer East (Maroondah)	Maroondah PARC	89 %	12.9	0 %	14.5	5 %	11 %	100 %	12.8
	TOTAL		92 %	14.1	0 %	16.1	5 %	14 %	98 %	13.8
Melbourne Health	Inner West (RMH)	Arion PARC	73 %	38.3	7 %	40.5	15 %	33 %	71 %	26.5
	Mid West (Sunshine)	Mid West PARC	68 %	16.9	0 %	15.1	17 %	10 %	97 %	11.0
	North West (Broadmeadows)	Broadmeadows PARC	72 %	23.3	4 %	20.5	15 %	24 %	47 %	11.5
	Northern	Northern PARC	74 %	20.9	0 %	19.9	12 %	26 %	91 %	12.9
	TOTAL		72 %	23.6	3 %	22.4	15 %	22 %	79 %	14.2
Monash Health	Casey	Casey Adult PARC	88 %	24.2	0 %	23.3	20 %	26 %	87 %	12.1
		Casey Extended PARC	93 %	108.6	0 %	87.9	11 %	17 %	83 %	8.1
		Total	90 %	43.0	0 %	42.3	18 %	23 %	86 %	11.1
	Dandenong	Dandenong Youth PARC*	73 %	14.7	0 %	15.6	11 %	24 %	91 %	14.1
		Springvale PARC	71 %	17.0	0 %	18.7	5 %	17 %	92 %	9.9
		Total	72 %	15.8	0 %	17.1	9 %	21 %	91 %	12.2
	Middle South (Monash Adult)	Clayton PARC	86 %	21.4	0 %	21.6	13 %	21 %	99 %	10.1
TOTAL		82 %	23.9	0 %	25.8	12 %	21 %	92 %	11.4	
Peninsula Health	Peninsula	Adult - Prevention and Recovery Care	84 %	24.6	7 %	21.1	6 %	8 %	100 %	15.5
		Peninsula Youth PARC (16-17) *	24 %	20.7	16 %	11.8	0 %	0 %	100 %	11.0
		Peninsula Youth PARC (18-25) *	77 %	20.3	14 %	15.5	0 %	3 %	96 %	12.0
		Total	73 %	22.6	10 %	18.2	3 %	5 %	98 %	13.9
Werribee Mercy	South West	Werribee PARC	70 %	25.5	0 %	25.6	11 %	19 %	2 %	
TOTAL METRO			78 %	21.3	2 %	21.7	10 %	18 %	84 %	13.2
TOTAL STATEWIDE			77 %	19.8	3 %	19.8	10 %	17 %	79 %	13.2

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

PARC - FY13-14 Q2			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Barwon Health	Barwon	Barwon PARC	81 %	22.3	13 %	18.0	9 %	26 %	98 %	10.7
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	83 %	9.1	0 %	9.6	17 %	12 %	79 %	14.6
		Bendigo Youth PARC*	81 %	20.4	0 %	19.2	13 %	11 %	51 %	15.2
		Total	82 %	12.6	0 %	12.9	16 %	12 %	70 %	14.7
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	71 %	24.3	5 %	21.8	3 %	29 %	0 %	
		Total	71 %	24.3	5 %	21.8	3 %	29 %	0 %	
Latrobe Regional	Gippsland	LaTrobe PARC	60 %	17.2	10 %	14.1	3 %	5 %	97 %	10.1
TOTAL RURAL			75 %	15.9	5 %	14.9	11 %	15 %	68 %	13.1
TOTAL STATEWIDE			77 %	19.8	3 %	19.8	10 %	17 %	79 %	13.2

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

PARC - Year to Date (FY13-14 Q1-2)			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Alfred Health	Inner South East (The Alfred)	Alfred PARC	80 %	17.8	0 %	18.1	8 %	26 %	63 %	16.9
Eastern Health	Central East (Box Hill)	Linwood House PARC	90 %	14.8	0 %	17.1	7 %	25 %	97 %	14.8
	Outer East (Maroondah)	Maroondah PARC	88 %	12.5	0 %	13.4	7 %	12 %	100 %	12.9
	TOTAL		89 %	13.5	0 %	14.9	7 %	17 %	98 %	13.7
Melbourne Health	Inner West (RMH)	Arion PARC	81 %	33.8	5 %	40.7	13 %	39 %	58 %	23.1
	Mid West (Sunshine)	Mid West PARC	72 %	18.1	0 %	16.3	14 %	9 %	99 %	11.4
	North West (Broadmeadows)	Broadmeadows PARC	67 %	23.5	4 %	20.6	17 %	25 %	56 %	11.8
	Northern	Northern PARC	77 %	22.8	0 %	21.4	8 %	26 %	92 %	11.0
	TOTAL		74 %	23.6	2 %	23.2	13 %	22 %	79 %	13.0
Monash Health	Casey	Casey Adult PARC	90 %	22.8	0 %	21.2	21 %	23 %	82 %	10.8
		Casey Extended PARC	89 %	86.5	0 %	76.7	18 %	23 %	87 %	7.9
		Total	90 %	34.7	0 %	36.3	20 %	23 %	83 %	10.1
	Dandenong	Dandenong Youth PARC*	76 %	16.8	0 %	16.1	16 %	24 %	89 %	12.9
		Springvale PARC	80 %	17.7	0 %	17.8	6 %	22 %	96 %	10.0
		Total	78 %	17.3	0 %	16.9	11 %	23 %	92 %	11.4
	Middle South (Monash Adult)	Clayton PARC	89 %	20.5	0 %	20.8	15 %	27 %	99 %	10.1
	TOTAL		85 %	22.4	0 %	23.8	15 %	24 %	91 %	10.8
Peninsula Health	Peninsula	Adult - Prevention and Recovery Care	71 %	24.9	6 %	20.8	4 %	7 %	100 %	15.4
		Peninsula Youth PARC (16-17) *	39 %	19.8	19 %	12.6	0 %	0 %	100 %	11.5
		Peninsula Youth PARC (18-25) *	71 %	22.3	15 %	16.4	0 %	4 %	98 %	10.6
		Total	66 %	23.2	11 %	18.0	2 %	5 %	99 %	13.1
Werribee Mercy	South West	Werribee PARC	72 %	26.9	0 %	25.7	9 %	21 %	2 %	
TOTAL METRO			79 %	20.7	2 %	21.1	11 %	20 %	84 %	12.6
TOTAL STATEWIDE			78 %	19.4	2 %	19.5	11 %	19 %	79 %	12.8

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

PARC - Year to Date (FY13-14 Q1-2)			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Barwon Health	Barwon	Barwon PARC	81 %	23.3	14 %	16.5	14 %	28 %	98 %	11.5
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	85 %	9.9	0 %	9.9	13 %	15 %	75 %	14.3
		Bendigo Youth PARC*	79 %	19.5	0 %	20.1	18 %	12 %	48 %	16.9
		Total	82 %	13.0	0 %	13.3	15 %	14 %	66 %	15.1
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	71 %	23.2	5 %	21.1	12 %	30 %	0 %	
Latrobe Regional	Gippsland	LaTrobe PARC	60 %	16.9	10 %	14.8	3 %	4 %	98 %	10.1
TOTAL RURAL			75 %	15.9	5 %	15.1	13 %	16 %	65 %	13.4
TOTAL STATEWIDE			78 %	19.4	2 %	19.5	11 %	19 %	79 %	12.8

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

Definitions

Setting	KPI	Description	Comments
Residential (CCU)	Beds per 10,000 Popln	Number of funded Community Care Unit beds per 10,000 ADULT population (aged 18-64 inclusive) in the relevant catchment area.	No specified benchmark. Population figures are Estimated Resident Population (ERP) figures as at 2011, for years up to & incl 2011. 2011 figures are used for later years (eg 11/12 & 12/13).
	Bed Occ.	Total number of occupied bed hours in residential units divided by total number of funded bed hours.	Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	Residential Leave events shown as a percentage of occupied bed days.	Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.	This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Clients on CTO	The percentage of Clients with an open residential episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.	Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period)
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL/HoNOS65) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL/HoNOS65) total score collected on residential episode commencement .	Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a residential setting.	This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a residential setting.	A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
PARC	Bed Occ.	Total number of occupied bed hours in PARC units divided by total number of funded bed hours. Includes leave.	Underpinning data supports the statewide bed availability query system.
	Avg LOS	Average treatment length of stay of true separations from PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care)	Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	PARC leave events shown as a percentage of occupied bed days.	Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.	This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Acute Admission	Percentage of PARC separations where the client was subsequently admitted to an Acute Inpatient unit within seven days.	
	% Clients on CTO	The percentage of Clients with an open PARC episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.	Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period)

Extended Treatment Setting Mental Health Quarterly KPI Report - 2013-14 Q2

Setting	KPI	Description	Comments
PARC	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on PARC episode commencement .	Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
Extended Care	Bed Occ.	Total number of occupied bed hours in Extended Care units divided by total number of funded bed hours.	Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	Extended Care leave events shown as a percentage of occupied bed days	Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.	This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	Secl per 1000 Occ. beddays	Number of ended seclusion episodes divided by occupied beddays multiplied by 1000. Occupied beddays excludes leave and same day stays.	Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on SECU episode commencement .	Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a SECU setting.	This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a SECU setting.	A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
*Youth PARC HoNOS KPI's reflect the scale applicable to the Outcome Measurement setting their subcentre was set up with. eg. Dandenong Youth PARC is set up with ADULT OMs, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS OM setting, so rates displayed here include only HoNOSCA entries.			