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| First Aid Service Levels |
| First Aid Sector |
| OFFICIAL |

# Introduction

Under the new Non-Emergency Patient Transport and First Aid Services (First Aid Services) Regulations 2021, first aid services will be divided into three distinct levels for the purpose of licencing. The first aid provider can only operate their first aid service at the level they are licenced.

# Levels of First Aid Service.

## 1. Basic First Aid Service

A first aid service that has appropriately trained staff and is equipped to adequately cater for **minor** injuries or illnesses which would not usually require referral to another health care provider or hospital.

## 2. Intermediate First Aid Service

A first aid service that has appropriately trained staff and is equipped to adequately cater for **significant** injuries or illnesses which may require referral to another healthcare provider or hospital.

## 3. Advanced First Aid Service

A first aid service that has appropriately trained staff and is equipped to adequately cater for **serious** injuries or illnesses which often require referral to another healthcare provider or hospital.

Multiple licences are not required for organisations who wish to provide first aid services in more than one licence category.

1. Basic Licence Holder must operate at Basic the First Aid Level
2. Intermediate Licence Holder: may operate at the Basic and Intermediate Levels
3. Advanced Licence Holder: may operate at the Basic, Intermediate and Advanced Levels.

For further information [email NEPT, First Aid and Investigations](mailto:NEPTFirstAidRegulation@health.vic.gov.au)

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